

# SMART How-To: Syncing the Bluetooth Dongle to the SMART Board

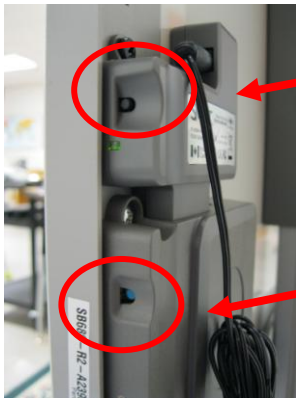
If your SMART Board is not responding while trying to use the Bluetooth dongle (aka Bluetooth Key) or if the Bluetooth dongle has been moved to a different SMART Board, follow this procedure:

1. Place the **Bluetooth dongle** into the usb port in the computer with the **SMART Notebook** software installed.



← Bluetooth dongle

2. Press and hold in the button on the Bluetooth dongle until the light starts flashing green.
3. Then immediately go to the SMART Board where its Bluetooth device is installed on the lower right back side of the board and press and hold the black (Sync) button until it starts flashing green.



Bluetooth Sync button

Reset button

4. Wait about a minute and then the **lights on the Bluetooth dongle and the Board will turn red.**
5. Wait another minute and the **lights will go from red to solid green.**
6. **This is what we are aiming for: all the lights should be solid green. The light on the front of the Board should turn solid green too.**
7. Sync is now complete!

**TIP:** Sometimes the computer is too far from the board for it to sync up. You might have to take a laptop that has the SMART Board software installed on it closer to the board and sync the Bluetooth dongle in the laptop. Once the Bluetooth dongle is synced you can remove it from the laptop and place it in the teacher computer. (The Bluetooth dongle is what needs to be synced. It doesn't matter what computer is used to do the syncing.)

If the Board still will not connect, do this:

1. If for some reason the light on the front of the Board goes off you will need to press and release the blue reset button. See image above.
2. If your Board still isn't working, it likely needs a firmware update installed. Either submit a SchoolDude request or you can do it yourself (if you have admin rights on the computer).