To use Remote Desktop to remote into a computer in the district from outside, you now have to use the Microsoft Authenticator app to approve the login. If you have more than one authentication type setup, you have to log into a site to make the app the default or you won't be able to remote in.

Please log into https://aka.ms/mfasetup to check your default authentication method.

Click on Security info (red arrow) on the left hand side, then check the Default sign-in method (blue arrow) to verify the Microsoft Authenticator is the default. There is a Change button to the right of that. If you have any questions, please call our main tech support line at 651-463-5055.